HEW PERSPECTIVES

# Unit 6 Software

## **Computer Concepts 2016**

**ENHANCED EDITION** 



# **6** Unit Contents

- ➤ Section A: Software Basics
- ➤ Section B: Operating Systems
- ➤ Section C: Apps and Applications
- > Section D: Productivity Software
- ➤ Section E: File Management Utilities

Unit 6: Software

6 Section A: Software Basics

- ➤ Essentials
- ➤ Distribution
- ➤ Software Licenses
- ▶ Pirated Software

Unit 6: Software

When searching for new software, it helps to have a framework of categories

Figure 6-1: SOFTWARE CATEGORIES

Educational Software
For automating professional activities at work and in the home office
Bucktop Publishing
Graphic Design
Cognic Graphic Chaign
Reference Software
For accessing informing Management Learning Management Learning Management Systems

Social Media Software
For accessing informing Management Learning Management Learning Management Systems

Social Media Software
For accessing informing Management Learning Management Systems

Social Media Software
For accessing informing Management Learning Management Systems

Social Media Software
For accessing informing Management Learning Management Systems

Social Media Software
For accessing and working with lacencies Indicated Movel/Ires

Wordfress

Social Analytics
Social Analytics
Chamber Shopping

Marketing

Social Analytics
Chamber Spreadment Sprea

FIGURE 6-1: SOFTWARE CATEGORIES

PART Operating Systems
For controlling a digital device's to communicate with each other tions
Windows OS X EOS.
Willies
For digital devices to communicate with each other security, communicate w





used differently from desktop and laptop computers, so the configuration of their software is slightly different

An OS is still required, but utilities are replaced by settings or preferences Desktops and Laptops
Operating system
Operating system utilities
Antivirus/security software
Borower and communication software
Office sale
Music player
Photo viewer
VoIP cident
Operating system
Strong Communication software
Operating system
Strong Communication software
Operating system
Strong Communication software
Music app
Photo app
Photo app
Social media apps

Unit 6: Softwar

## 6 Distribution

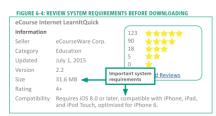
- Most consumers obtain software online, where it can be downloaded directly from the developer or from a software aggregator
- An executable file contains a computer program that is carried out step-by-step within the microprocessor
- Software can contain viruses and other malware, so consumers should download new applications only from trusted sources
- Software developers usually have a Web site for distributing software; well-established developers tend to offer trustworthy products

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## 6 Distribution

System requirements specify the operating system and minimum hardware capacities necessary for a software product to work correctly



Unit 6: Software

#### 6 Distribution

- When a new version or edition of a software product is released it is referred to as a software upgrade
- A software update (sometimes called a software patch) is a small section of program code that replaces part of the software currently installed
- The term service pack, which usually applies to operating system updates, refers to a set of updates
- Updates and service packs are designed to correct problems and address security vulnerabilities

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# 6 Distribution

- Software can be obtained under a variety of pricing models
  - One-time purchase the software remains basically the same as when it was purchased
  - Subscription consumers pay an annual fee to use software; updates and upgrades are usually included in the pricing
  - Trial consumers use a software product during a free trial period
  - Freemium provides free use of a stripped-down or basic version of the product but requires payment for upgraded features

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# 6 Software Licenses

- A software license, or license agreement, is a legal contract that defines the ways in which a computer program may be used
- These licenses are sometimes referred to as EULAs (End User License Agreements)



FIGURE 6-6: WHEN CAN SOFTWARE BE LEGALLY COPIED?
The purchaser has the right to copy software from
distribution media or a Web site to a device's internal
storage medium in order to install it.



The purchaser can make an extra, or backup, copy of the software in case the original copy becomes erased or damaged—unless the process of making the backup requires the purchaser to defeat a copy protection generating designed to prohibit convident.



The purchaser is allowed to copy and distribute sections of a software program for use in critical review and teaching.

nit 6: Software

## 6 Software Licenses

License agreements are displayed during the installation process; by clicking the I Agree button, you consent to the terms of the license agreement



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#### 6 Software Licenses

- Public domain software is not protected by copyright because the copyright has expired or the author has placed the program in the public domain, making it available without restriction
- Proprietary software has restrictions on its use that are delineated by copyright, patents, or license agreements
- Commercial software is usually sold in retail stores or on Web sites; most commercial software is distributed under a single-user license that limits use to one person at a time

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#### 6 Software Licenses

- A site license is generally priced at a flat rate and allows software to be used on all computers at a specific location
- A multiple-user license is priced per copy and allows the allocated number of copies to be used simultaneously

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#### **Software Licenses**

- Freeware is copyrighted software that—as you might expect—is available for free; it's fully functional and requires no payment for its use
- Demonware is proprietary software made available as a trial version; it's distributed for free and often comes preinstalled on new devices
- Product activation is a means of protecting software from illegal copying by requiring users to enter a product key or an activation code

Unit 6: Software

# 6 Software Licenses

- A hash value is a unique number derived from encoding one or more data sets, such as names, serial numbers, and validation codes
- Shareware is copyrighted software marketed under a try-before-you-buy policy; it was conceived as a low-cost marketing and distribution channel for independent programmers

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#### Software Licenses

- Open source software makes uncompiled program instructions—the source code available to programmers who want to modify and improve the software; Linux is an example of open source software
- >Two of the most common open source and free software licenses are BSD and GPL

#### 6 Software Licenses

- The BSD license originated as the Berkeley Software Distribution license for a server operating system
- The GPL (General Public License) was developed for a free operating system called GNU; it's slightly more restrictive than the BSD license because it requires derivative works to be licensed

nit 6: Software

# <sup>6</sup> Pirated Software

➤ People who circumvent copyright law and illegally copy, distribute, or modify software are sometimes called software pirates, and their illegal copies are referred to as **pirated software** 

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## 6 Pirated Software

According to the Software & Information Industry Association (SIIA), the following characteristics can help you spot pirated

software:

- Software sold at Web sites for prices well below retail
- Commercial software offered as a free download from a third-party Web site or Tor server
- Software sold in a clear CD-ROM jewel case with no accompanying documentation, license, registration card, or Certificate of Authenticity
- Software marked as an "Academic" product but not purchased through an authorized dealer
- Software marked as "OEM" or "For Distribution Only With New PC Hardware"

Cont..

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# <sup>6</sup> Pirated Software

- Software marked "NFR" (not for resale)
- Software CD-ROMs with handwritten labels
- Backup discs that you receive from a computer retailer containing handwritten labels
- Poor graphics and coloring of labels, disc jackets, or documentation
- Multiple programs from many different publishers on a single CD-ROM (commonly referred to as compilation CDs)
- · Photocopied manuals

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# Section B: Operating Systems

- Operating System Basics
- ➤ Microsoft Windows
- >OS X
- **>iOS**
- > Android
- ➤ Chrome OS
- ➤ Virtual Machines

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# Operating System Basics

- An operating system gives your digital device a personality; it controls key elements of the user interface, which includes the visual experience as well as the keyboard, mouse, microphone, or touchscreen that collects user commands
- Behind the scenes, the OS is busy supervising critical operations that take place within a device

Unit 6: Software

# 6 Operating System Basics



#### Desktop operating systems.

A desktop operating system is designed for a desktop or laptop computer. The computer you use at home, at school, or at work is most likely configured with a desktop operating system, such as Microsoft Windows, OS X, or Chrome OS. Key characteristics of desktop operating systems include the following:

- Accommodate one user at a time, but allow multiple accounts
- Provide local area networking capability
- Include file management tools
- Run more than one application at a time
- Offer a graphical user interface designed for keyboard and mouse input

FIGURE 6-10: OPERATING SYSTEM CATEGORIES

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# 6 Operating System Basics



#### Mobile operating systems

Operating systems such as iOS and Android are classified as mobile operating systems because they are designed for use on smartphones, tablet computers, and ebook readers. Key characteristics of mobile operating systems include the following:

- Accommodate one user at a
- Provide connectivity to wireless local area networks
- Offer a graphical user interface designed for touchscreen input
- Include integrated cellular communications

FIGURE 6-10: OPERATING SYSTEM CATEGORIES

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## Operating System Basics



#### Server operating systems.

Computers that are deployed as Web servers, or as servers for files, applications, databases, or email, generally use a server operating system designed for distributed networks accessed by many simultaneous users. Linux, UNIX, Windows Server, and OS X Server are examples of popular server operating systems with the following characteristics:

- Accommodate multiple simultaneous users
- Include sophisticated network management and security tools
- Provide a utilitarian user interface

FIGURE 6-10: OPERATING SYSTEM CATEGORIES

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#### 6 Operating System Basics

- ➤ During the boot process, the OS kernel is loaded into RAM; a **kernel** provides essential operating system services, such as memory management and file access
- In the context of digital devices, the term resource refers to any component that is required to perform work

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# 6 Operating System Basics



#### FIGURE 6-11: OPERATING SYSTEM RESOURCE MANAGEMENT TASKS

Manage processor resources to handle simultaneous input, output, and processing tasks



Manage memory by allocating space for all the programs and data that are in use during a computing session



Keep track of storage resources so that files and programs can be found and manipulated



Ensure that input and output proceed in an orderly manner by communicating with peripheral devices



Establish basic elements of the user interface such as the appearance of the desktop, menus, and toolbars

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# **Operating System Basics**

- Many activities called processes compete for the attention of a device's microprocessor
- To manage all these competing processes, an operating system must ensure that each process receives its share of attention from the microprocessor



FIGURE 6-12: VIEW ACTIVE PROCESSES

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## Operating System Basics

- Depending on the capabilities of the operating system and computer hardware, processes can be managed by multitasking, multithreading, and multiprocessing
  - Multitasking provides process and memory management services that allow two or more tasks, jobs, or programs to run simultaneously
  - Multithreading allows multiple commands, or threads to run simultaneously
  - Multiprocessing a capability that supports a division of labor among all the processing units

nit 6: Software

# 6 Operating System Basics

When you want to run more than one application at a time, the OS has to allocate specific areas of memory for each; sometimes application requests memory but never releases it—a condition called a memory leak

Memory "leaks" away into this application reserved area, eventually preventing other applications from accessing enough memory to function properly



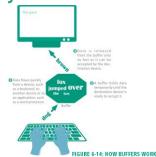
FIGURE 6-13: DURING A MEMORY LEAK, A PROGRAM OVERRUNS ITS MEMORY SPACE

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# Operating System Basics

An OS ensures that input and output proceed in an orderly manner, using buffers to collect and hold data while the device is busy with other tasks



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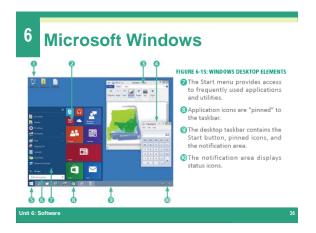
#### 6 Microsoft Windows

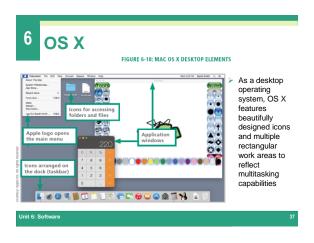
- Microsoft Windows is installed on more than 80% of the world's personal computers
- The Windows OS got its name from the rectangular work areas displayed on its screen-based desktop
- Windows evolved from a Microsoft OS called DOS (Disk Operating System) that was designed to run on early PCs with Intel or Intel-compatible microprocessors
- The most recent versions of Windows are Windows 7, Windows 8, and Windows 10

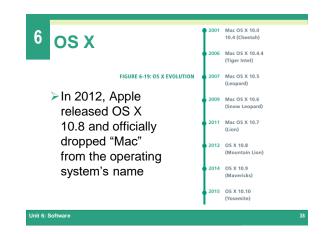
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# Microsoft Windows FIGURE 6-15: WINDOWS DESKTOP ELEMENTS Desktop icons represent programs, folders, and data files. Tiles provide quick access to apps. An application window displays a program. Another application window displays a program. The Windows Start button opens the Start menu. The Search box locates applications and data files. Cont...







6 os x

- OS X has a reputation for being an easy-touse, reliable, and secure operating system
- OS X uses a kernel based on UNIX, a server operating system that includes industrialstrength memory protection features that contribute to a low incidence of errors and glitches

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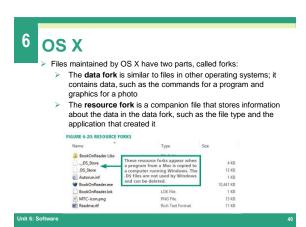


FIGURE 6-21: IOS IS DESIGNED FOR MOBILE DEVICES

iOS is derived from the OS X code and shares its UNIX roots

both OSs feature icons with similar design aesthetic

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6 ios

- ➤ Limitations to iOS:
- ➢ iOS limits your selection of apps to those provided by the online Apple App Store, unless you make unauthorized modifications to "jailbreak" the phone
- Background processes, such as music, voice calls, and notifications, provide very limited multitasking capabilities

#### 6 Android

- Developed in 2007, Android is a mobile operating system that is a popular platform for tablet computers, smartphones, and ebook readers
- Android devices have a screen-based home button rather than a physical button
- In addition to touchscreen input, the Android OS supports voice input for Google searching, voice dialing, navigation, and other applications

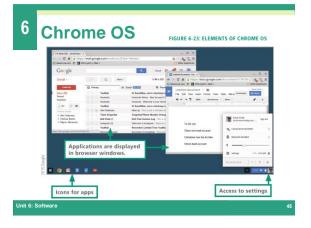
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# 6 Chrome OS

- Google launched an OS called Chrome OS in 2009 with a kernel based on an open source OS called Linux
- Chrome OS is an example of a thin client because it depends substantially on processing and storage provided by a remote computer—in this case, cloudbased servers
- Unlike iPads, Chromebooks support multiple users, but provide limited storage space
- Chromebooks boot very quickly to a simple desktop where apps are displayed in the Chrome browser

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# <sup>6</sup> Virtual Machines

- It's possible to run Windows on a Mac using a virtual machine
- A virtual machine (VM) allows one computer to simulate the hardware and software of another
- Each VM has its own simulated processor, RAM, video card, input and output ports, and OS
- Popular VM software such as VMware and Parallels Desktop can run on most computers with Intel microprocessors, including Intel Macs, PCs, and generic Linux computers



# Section C: Apps and Applications

- ➤Web Apps
- ➤ Mobile Apps
- ➤ Local Applications
- ➤ Portable Software
- ➤ Uninstalling Software

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# 6 Web Apps

- A Web application (or Web app) is software that is accessed with a Web browser
- Web apps are an example of cloud computing
- Some popular Web apps include: Gmail, Google Docs, and Turnitin
- Most Web apps require no installation at all on your local computer or handheld device

6 Web Apps

FIGURE 6-26: WEB APPS MAKE COLLABORATION EASY

> Web apps allow several people

Several people

\*\*Text with the North period of the Text of the Text

several people to collaborate on projects because the project files are stored on the Web and can be easily shared

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Web Apps Advantages:

You can access Web apps from any device that has a browser and an Internet connection, including full-size computers, smartphones, tablet computers, and enhanced media players.

Your data is usually stored on the app's Web site, so you can access data even when you are away from your main computer.

Web apps are always up to date; you don't have to install updates because the latest version is the one posted at the Web site where you access the app.

Web apps don't require local storage space, so you don't have to worry about them accumulating on your hard disk or SSD.

# Web Apps Disadvantages:

- Web apps tend to have fewer features than applications that require installation.
- If the site hosting the app shuts down, you will not be able to access the application or your data.
- Your data might be more vulnerable to exposure or loss because it is out of your control. If possible, back up data to a local device or to an auxiliary cloud storage site.

it 6: Software

#### FIGURE 6-27: SOFTWARE FOR MOBILE DEVICES **Mobile Apps** > A mobile app is designed for a handheld device, such as a smartphone, tablet computer, or enhanced media player Most handheld devices can use both Web apps and mobile apps Some apps, such as Yelp and Pandora, are hybrids; a thin client is downloaded from an app store, but during use, data is accessed from the Web **⊗**Installed app ⊕Installed app ⊕Installed app €Internet ⊕Internet Internet Browser **⋈**Browser Web apps accessed Hybrid apps that Mobile apps that require data from using a mobile operate without an browser the Internet Internet connection

# 6 Mobile Apps

- iPads, iPhones, and iPods are only allowed to download apps from the official iTunes App Store
- Apps are available from other sources, but using them requires an unauthorized change to the device's software called a jailbreak
- After downloading and installing the jailbreak software, your device will be able to install apps from a variety of sources other than the iTunes App Store
- The process of making unauthorized modifications to any mobile device is called rooting

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# 6 Local Applications

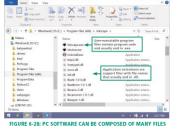
- ➤ A **local application** is installed on a computer's hard disk
- Office suites, games, and professional software tools are common examples of local applications for desktop and laptop computers

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# 6 Local Applications

- Software designed for computers that run Microsoft Windows is commonly composed of multiple files; the main executable file has an .exe extension—for example, Inkscape.exe
- Additional files required for Windows application software contain support modules called application extensions
- with file names that end in



nit 6: Software

# 6 Local Applications

- ➤ Software for PCs contains a **setup program** that guides you through the installation process
- During the installation process, the setup program usually performs the following activities:

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# 6 Local Applications

- Copy files. Copies application files from distribution media (CDs or DVDs) or downloads files to specified folders on the hard disk
- Unzip files. Reconstitutes files that have been distributed in compressed format
- Check resources. Analyzes the computer's resources, such as processor speed, RAM capacity, and hard disk capacity, to verify that they meet or exceed the minimum system requirements
- Select device drivers. Analyzes hardware components and peripheral devices to select appropriate device drivers
- Find players. Looks for any system files and players, such as Internet Explorer or Windows Media Player, that are required to run the program but are not supplied on the distribution media or download
- Update the Registry. Updates necessary system files, such as the Windows Registry and the Start menu, with information about the new software
- Update the desktop. Places an icon or tile for the new software on the Windows desktop, Start screen, or Start menu (Figure 6-29)

t 6: Software

Cocal Applications
FIGURE 6-29: LAUNCH ICONS FROM THE DESKTOP OR START SCREEN

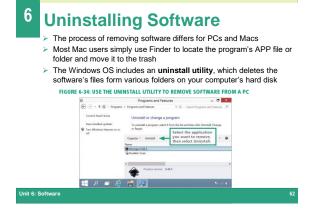
Double-clicking a desktop icon launches the application.

Selecting a tile from the Start screen or Start menu also launches an application.

#### 6 Portable Software

- ➤ Portable software is designed for PCs and it runs from removable storage, such as a USB flash drive
- There are a limited number of portable apps, but the available selection covers most essential tasks
- Portable software is so simple to install that it is sometimes referred to as install-free software

nit 6: Software



# 6 Section D: Productivity Software

- ➤ Office Suite Basics
- ➤Word Processing
- ➤ Spreadsheets
- ▶ Databases
- Presentations

nit 6: Software

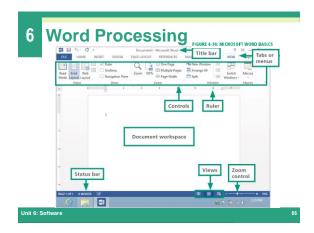
# 6 Office Suite Basics

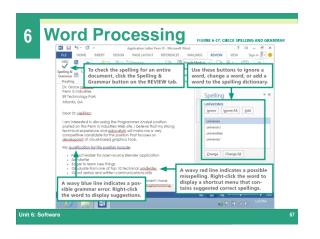
- Office suites, such as Microsoft Office, are sometimes referred to as productivity software
- An **office suite** is a collection of programs that typically include word processing, spreadsheet, and presentation modules
- In the context of office suites, the term module refers to a component, such as a word processing module

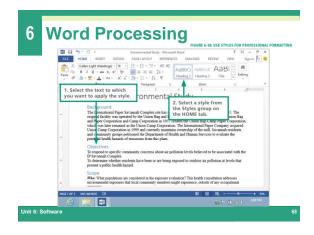
Software

# 6 Word Processing

- Word processing software has replaced typewriters for producing many types of documents, including reports, letters, memos, papers, and book manuscripts
- ➤ A typical word processor window displays a work area, called a workspace, that represents a blank piece of paper; the window also includes controls for viewing and formatting the document

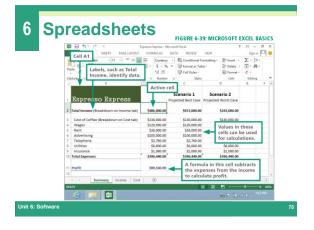


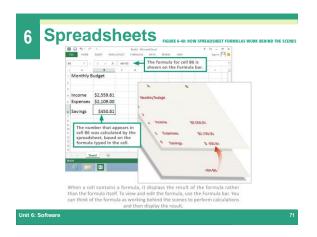


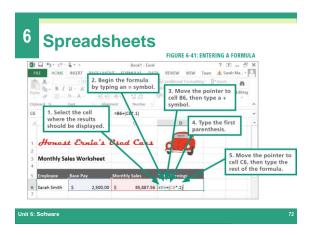


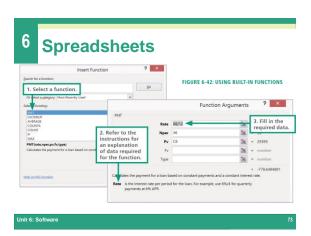
# 6 Spreadsheets

- ➤ A **spreadsheet** uses rows and columns of numbers to create a model or representation of a real situation
- Spreadsheet software, such as Microsoft Excel and Google Docs Sheets, provides tools to create electronic spreadsheets
- Because it is so easy to experiment with different numbers, spreadsheet software is particularly useful for what-if analysis









# 6 Spreadsheets

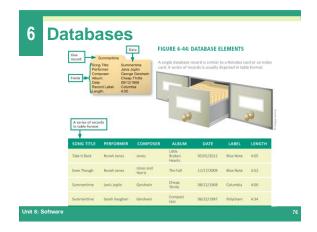
- When you change the contents of any cell in a worksheet, all the formulas are recalculated; this automatic recalculation feature ensures that the results in every cell are accurate for the information currently entered in the worksheet
- Unless you specify otherwise, a cell reference is a relative reference—that is, a reference that can change
- An absolute reference never changes when you insert rows, or copy and move formulas

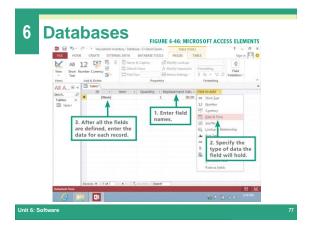
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## 6 Databases

- The term database has evolved from a specialized technical term into a part of our everyday vocabulary
- In the context of modern usage, a database is simply a collection of data that may be stored on one or more digital devices
- Database software helps you enter, find, organize, update, and report information stored in a database
- Database software stores data as a series of records, which are composed of fields that hold data
  - A record holds data for a single entity—a person, place, thing, or event
  - > A field holds one item of data relevant to a record







#### <sup>6</sup> Presentations

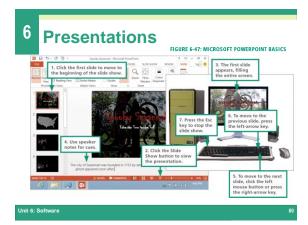
- Presentation software supplies the tools for combining text, photos, clip art, graphs, animations, and sound into a series of electronic slides that can be shown on a screen or projector
- Popular prsentation software products include Microsoft PowerPoint, iWork Keynote, and Google Docs Slides

# 6 Presentations

Presentation software highlights include:

- Bulleted lists to summarize the points in your presentation
- Graphics to make your presentation visually interesting
- Transitions between slides to keep your audience's attention
- Speaker notes to help you remember what to say
- Themes and templates to give your slides a professional appearance
- Conversion routines to package presentations as PDF files and YouTube videos

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# 6 Section E: File Management Utilities

- File Basics
- ➤ File Management tools
- Application-based File Management
- ➤ Physical File Storage

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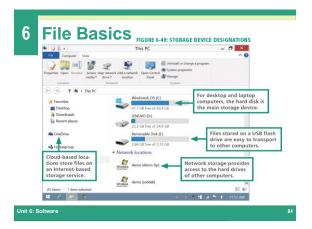
# 6 File Basics

- As you learned in Unit 1, a computer file—or simply a file—is defined as a named collection of data that exists on a storage medium, such as a hard disk, cloud drive, or USB flash drive
- When saving a file, you must provide a valid file name that adheres to specific rules, referred to as file-naming conventions, which include:
  - > Maximum length is 256 characters
  - > Symbols are not allowed
  - > No reserved words, such as Aux, Com1, and Nul
  - > Case is disregarded
  - Spaces are allowed

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# 6 File Basics

- When working with Windows, storage devices—where files can be saved—can also be identified by a device letter
- A disk partition is a section of a hard disk drive that is treated as a separate storage unit; most hard drives are configured with a single partition that contains the OS, programs, and data



#### <sup>6</sup> File Basics

- Every storage device has a directory containing a list of its files
- The main directory is referred to as the root directory
- A root directory can be subdivided into smaller lists; each list is called a sub-directory
- > Each subdirectory is depicted as a folder
- A computer file's location is defined by a file path, which on a PC includes the drive letter, folder(s), file name, and extension

Unit 6: Software



# File Management Tools

- Operating systems provide file organization tools called file management utilities
- ➤ Windows offers a utility called File Explorer, which is launched from the icon on the taskbar
- ➤ OS X offers a utility called Finder, which is launched from the V on the dock

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# <sup>6</sup> File Management Tools

- File management utilities are useful for locating files and for viewing their contents
- The software application associated with a specific file type is called a default application
- You can select the application that you want to use by right-clicking the file and selecting the application from a list

File Management Tools

In addition to locating files and folders, file management utilities help you manipulate files and folders in the following ways:

Rename. You can change the name of a file or folder to better describe its contents.

Copy. You can copy a file from one device to another—for example, from a USB drive to the hard disk drive. You can also make a copy of a document so that you can revise the copy and leave the original intact.

Move. You can move a file from one folder to another or from one storage device to another. When you move a file, it is erased from its original loca-

tion, so make sure you remember the new location of the file. You can also

move an entire folder and its contents from one storage device to another

• Delete. You can delete a file when you no longer need it. You can also

delete a folder. Be careful when you delete a folder because most file man-

storage device or to a different folder.

agement utilities also delete all the files within a folder.

**File Management Tools** Windows and OS X offer a set of preconfigured personal folders, such as Documents and Music, for storing your personal data files FIGURE 6-54: PERSONAL FOLDERS ON PCS AND MACS All My Files ▲ ★ Favorites (A) ICloud Drive Desktop Desktop Documents Cambridge Books Downloads Documents Movies 2 Recent places ☑ Music Music (S) Pictures Pictures Public Public Videos O Downlo

#### **File Management Tools**

#### FIGURE 6-55: FILE MANAGEMENT BEST PRACTICES

- · Use descriptive names. Give your files and folders descriptive names, and avoid using cryptic abbreviations
- . Maintain file extensions. When renaming a file, keep the original file extension so that it can be opened with the correct application soft-
- · Group similar files. Separate files into folders based on subject matter. For example, store your creative writing assignments in one folder and your MP3 music files in another folder.
- Organize your folders from the top down. When devising a hierarchy of folders, consider how you want to access files and back them up. For example, it is easy to specify one folder and its subfolders for a backup. If your important data is scattered in a variety of folders, however, making backups is more time-consuming.

## **File Management Tools**

- Consider using default folders. You should use preconfigured personal folders, such as Documents and Music, as your main data folders. Add subfolders to these personal folders as necessary to organize your files
- Use Public folders for files you want to share. Use the Public folders for files that you want to share with other network users
- Don't mix data files and program files. Do not store data files in the folders that hold your software. Most software is stored in subfolders of the Program Files folder on Windows systems and in the Applications
- Don't store files in the root directory. Although it is acceptable to create folders in the root directory, it's not a good practice to store programs or data files in the root directory of your computer's hard disk
- Access files from the hard disk. For best performance, copy files from USB drives or CDs to your computer's hard disk before accessing

# **File Management Tools**

- . Follow copyright rules. When copying files, make sure you adhere to copyright and license restrictions.
- Delete or archive files you no longer need. Deleting unneeded files and folders helps keep your list of files from growing to an unmanage-
- Be aware of storage locations. When you save files, be sure to specify the correct storage device and folder
- · Back up! Back up your folders and files regularly.

#### **Application-based File Management**

- > Applications, such as Word and Excel, generally provide a way to open files and save them in a specific folder on a designated storage device
- Saving files is easy; simply use the Save option provided by your application, specify a location for the file, and give it a name

# **Physical File Storage**

- The structure of files and folders displayed by File Explorer is called a logical storage model because it helps you create a mental picture of the way files are organized in a hierarchy of folders
- > A physical storage model describes what actually happens on the disks and in the circuits
- The formatting process creates the equivalent of electronic storage bins
- Magnetic and optical media are divided into circular tracks and then further divided into pie-shaped sectors

#### **Physical File Storage**

- > The OS uses a file system to keep track of the names and locations of files that reside on a storage medium, such as a hard disk
- To speed up the process of storing and retrieving data, a disk drive usually works with a group of sectors called a cluster or a block
- > To delete data from a disk in such a way that no one can ever read it, you can use a special file shredder software that overwrites supposedly empty sectors with random 1s and 0s; this is handy if you want to sell or donate your computer and want to make sure your personal data is no longer on the hard disk

HEW PERSPECTIVES

# **Unit 6 Complete**

# **Computer Concepts 2016**

